

Customer Care Representative - Technical

CommuniComm Services is seeking a part time Technical Customer Care Representative for our Durant, OK Call Center. As a Technical CCR you will answer the telephone in a courteous, professional and customer-friendly manner to respond to routine customer inquiries regarding service delivery, outages, component level problems, or other technical problems. You will address billing questions and customer concerns in a fast-paced, high energy call center environment. Technical CCR's will focus on providing exceptional customer service including processing payments, selling, upgrading and retaining cable, internet customers, and other communication services. Previous call center and technical experience a plus. The hours for this position are 10 PM to 9 AM, Friday, Saturday and Sunday.

CommuniComm Services offers a competitive salary and benefits package which includes free cable and internet for employees who live within CommuniComm Service areas, paid time off, medical/dental/vision, life insurance, short-term and long-term disability, 401(k) and flexible spending accounts.

Email resumes to: hr@jamescable.com, reference Tech CCR - OKCC in the subject line or fax to: 580-924-5970 or apply in person at: 120 N. Radio Rd., Durant, OK 74701. CommuniComm Services is a drug-free and an Equal Opportunity Employer.