

Customer Care Representatives

CommuniComm is a fast-paced, vibrant and ever changing organization whose notable strengths are its consumer focus, community involvement and employee dedication. We are committed to our employees, customers and the communities we serve as demonstrated through our sense of urgency, teamwork, and local investment. We value and reward hard work, initiative and a job well done by competitively compensating our employees. We are currently seeking a Customer Care Representative for our Durant, OK Call Center.

As a CCR you will answer the telephone in a courteous, professional and customer-friendly manner to respond to orders, conduct moderate to in-depth customer inquiries, address billing questions and customer concerns in a fast-paced, high energy call center environment. CCR will focus on providing exceptional customer service including processing payments, selling, upgrading and retaining cable, internet customers, and other communication services. Previous call center experience a plus. Flexible schedule required.

CommuniComm Services offers a competitive salary and benefits package which includes free cable and internet for employees who live within CommuniComm Service areas, paid time off, medical/dental/vision, life insurance, short-term and long-term disability, 401(k) and flexible spending accounts.

Email resumes to: hr@jamescable.com, reference "CCR – OKCC" in the subject line or fax to: 580-924-5970 or apply in person at: 120 N. Radio Rd., Durant, OK 74701. CommuniComm Services is a drug-free and an Equal Opportunity Employer.