

Broadband Technical Operations Manager

CommuniComm Services is a fast-paced, vibrant and ever changing organization whose notable strengths are its customer focus, community involvement and employee dedication. We are committed to our employees, customers and the communities we serve as demonstrated through our sense of urgency, teamwork, and local investment. We value and reward hard work, initiative and a job well done by competitively compensating our employees. CommuniComm Services is looking for a seasoned professional that loves challenges and wants to grow with a small MSO with opportunities in the Durant, OK area.

Responsibilities include motivation and supervision of technical operations personnel, purchasing & inventory control, adherence to field and customer quality standards, technical training, FCC testing & reporting, work scheduling & analysis, achieving & maintaining technical & customer service goals and performing other duties as required.

The successful applicant will possess:

- Strong analytical and troubleshooting skills
- Strong interpersonal skills and customer relations skills
- Ability to communicate effectively with and supervise personnel at all levels
- Five years' progressively responsible experience as a system technician
- Knowledge of HFC networks, including headend operations
- Knowledge of data networks
- Knowledge of National Electrical Code, National Electrical Safety Code, FCC technical rules, Occupational Safety and Health Act (OSHA) and related state and local codes
- Valid driver's license; satisfactory driving record

CommuniComm Services offers a competitive salary and benefits package which includes free cable and internet for employees who live within our service areas, paid time off, medical/dental, life insurance, short-term and long-term disability, 401(k) and flexible spending accounts.

Email resumes to: hr@jamescable.com, reference TOM - OK in the subject line or fax to: 580-924-5970 or apply in person at: 1501 West Mississippi, Durant, OK 74701. CommuniComm Services is a drug-free workplace and an EOE.